CHARTER FIBERLINK SC-CCO, LLC

Betty Sanders

Director Regulatory Affairs Direct: 314-288-3259

Email: betty.sanders@chartercom.com

December 18, 2007

FILED ELECTRONICALLY

Mr. Charles Terreni, Chief Clerk
Public Service Commission of South Carolina
Synergy Business Park
101 Executive Center Drive
Columbia, South Carolina 29210

RE: Charter Fiberlink SC-CCO, LLC Revised Tariff Filing

Dear Mr. Terreni:

Attached please find electronic tariff revisions filed to Charter Fiberlink SC-CCO, LLC's ("Charter") Tariff(s) No. 3. The following tariff pages listed below carry an effective date of December 19, 2007.

15 th Revised Page 2	4 th Revised Page 22.1
6 th Revised Page 34	4 th Revised Page 35.1
2 nd Revised Page 36	2 nd Revised Page 44
3 rd Revised Page 46	2 nd Revised Page 48.1
3 rd Revised Page 52	2 Novisca Lage 40.1

In this filing Charter proposes to change conditions for involuntary termination, service charges, seasonal service, operator services and calling features.

Questions regarding this filing may be directed to me at 314 288-3259.

Sincerely,

Betty Sanders

SC PSC TARIFF No. 3 15th Revised Page 2 Replaces 14th Revised Page 2

Check Sheet

The pages listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective page(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date indicated below.

Page	Revision	Page	Revision
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 22.1 23 24 25 26 27 28 29 30 30.1 30.2 30.3 31 32 33 33.1	Original 15 th Revised* 2 nd Revised 1 st Revised Original Original 1 st Revised 1 st Revised 1 st Revised Original 3 rd Revised 4 th Revised 2 nd Revised Original Original Original Original Original Original 1 st Revised 2 nd Revised 0riginal Original 1 st Revised 1 st Revised 1 st Revised 0riginal 1 st Revised 0riginal 0riginal 0riginal Original Original Original Original Original Original Original Original 1 st Revised 0riginal	34 35 35.1 35.2 36 37 37.1 38 39 40 41 42 43 44 45 46 47 48 48.1 48.2 49 50 51 52 53 53.1 54 54.1 55	6 th Revised* 3 rd Revised4 4 th Revised4 1 st Revised 2 nd Revised Original 3 rd Revised 2 nd Revised 1 st Revised 3 rd Revised 3 rd Revised 4 th Revised 2 nd Revised 1 st Revised 3 rd Revised 3 rd Revised 3 rd Revised 0 ^{riginal} 2 nd Revised 6 th Revised Original 3 rd Revised Original 3 rd Revised Original 1 st Revised Original 1 st Revised Original 1 st Revised Original

Issue Date: December 18, 2007

^{*}New/Revised this filing

SC PSC TARIFF No. 3

4th Revised Page 22.1

Replaces 3rd Revised Page 22.1

Involuntary Termination

Service may be terminated for non-payment of a bill, provided that the Telephone Company has made a reasonable attempt to effect collection and has given the customer written notice to make settlement on his account or have his service disconnected. The Telephone Company will provide written notification fifteen (15) days prior to disconnection and make calls to the customer ten (10) days and twenty-four (24) hours prior to disconnection of service. Service can be terminated only on Monday through Thursday between the hours of 8:00 a.m. and 4:00 p.m. EST, unless provisions have been made to accept payment and reconnect service.

Service may be refused or discontinued for any of the reasons listed below. Unless noted, the customer will be allowed a reasonable time to comply to avoid discontinuance of service:

- A. Without notice, in the event of a condition determined by the Telephone Company to be hazardous or dangerous;
- B. Without notice, in the event of customer use of equipment in such a manner as to adversely affect the Telephone Company's service to other customers;
- C. Without notice, in the event of unauthorized use of telephone service;
- D. Customer tampering with equipment furnished and owned by the Telephone Company;
- E. Failure of the customer to permit the Telephone Company reasonable access to its equipment;
- F. Failure of the customer to furnish permits, certificates, and/or right-of-ways, as necessary to obtain service, or in the event such permissions are withdrawn or terminated.
- G. Failure of the customer to provide a deposit/advance payment to the Telephone Company, if required;
- H. In cases of extreme risk involving abnormal and excessive use of toll service, service may be denied two days after written notice is given to the customer, unless satisfactory arrangements for payments are made;
- I. Where there is probable cause to believe that there is illegal or willful misuse of the Telephone Company's service including but not limited to; the subscriber use or allowance of use of abusive, obscene, profane, lewd, lascivious or suggestive language or material otherwise not protected by law; subscriber use with intent to terrify, intimidate, threaten, harass, annoy, or offend another telephone user; or subscriber use to impersonate or permit others to impersonate any other individual.
- J. The Telephone Company is not required to furnish its service or to continue its service; to any applicant who, at the time of application, is indebted under an undisputed bill to the Telephone Company for telephone service previously furnished to such applicant or any other member of the applicant's household. The Telephone Company may not consider any indebtedness which was incurred by the applicant or any member of his household more than six years prior to the time of application.
- K. For violation or and/or non-compliance with the South Carolina Public Utilities Commission's Orders or regulations governing service supplied by the Telephone Company;
- L. Failure of a Customer to cooperate with the Telephone Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the Customer's right to continuance of service;
- M. Failure of the Customer to fulfill his contractual obligations for service and/or facilities subject to regulation by the Public Service Commission of South Carolina.

Insufficient Reasons for Denying Service

The Telephone Company shall not deny service for the following reasons:

Issued By: Betty Sanders, Director Regulatory Affairs 12405 Powerscourt Drive, St. Louis, MO 63131 Charter Fiberlink SC-CCO, LLC

Issue Date: December 18, 2007 Effective Date: December 19, 2007

(C)

SC PSC TARIFF No. 3 6th Revised Page 34 Replaces 5th Revised Page 34

Toll Restriction

Block long distance calling originating from a specified telephone line

N/C

Maximum

4.5 Service and Equipment Charges

Name	Description		Maximum Nonrecurring Charge	
New Installation	Residential Service Connection (up to 2 telephone lines) ¹		\$39.00	
		installed on new	\$39.00	
Add a telephone line to an existing active account`	Residential Se (includes servi	rvice Connection ce dispatch)	\$97.50	
Service Dispatch	Installation. Al	equent to initial lso applies to transfer none location to	\$58.50	
Reconnection		e at same location ry disconnection	\$39.00	
Non-Pay Reconnection		e after disconnection nt (not temporarily	\$78.00	
Additional New Phone Jack	Install a new phone jack. Charge also applies to relocation of terminal per customer request. (includes service dispatch)		\$97.50	(c)
Reconfigure an Existing Jack	Charge to change the telephone \$71.50 line associated with an existing jack (includes service dispatch)			
Repair/Maintenance	Charges to repincidents	pair customer caused		
	Regular Time: Overtime: Premium:	MonSat. 8a.m-8p.m Mon-Sa 8p.m8a.m. Sundays and Holidays	\$149.50 per visit \$227.50 per visit \$299.00 per visit	

4.6 Current Rates

Current recurring and non-recurring rates for all product and services outlined in Sections 4.1 thru 4.5 can be found in Appendix A of this Tariff.

Issued By: Betty Sanders, Director - Regulatory Affairs 12405 Powerscourt Drive, St. Louis, MO 63131 Charter Fiberlink SC-CCO, LLC

Issue Date: December 18, 2007

¹ Service Charges may be prorated in equal payments over a four (4) month period.

SC PSC TARIFF No. 3 4th Revised Page 35.1 Replaces 3rd Revised Page 35.1

(C)

Access to essential services such as 911 as well as 611 calls terminating at the Telephone Company will be available. Suspension service also includes Voice Mail if requested by the customer. If the customer does not provide a restore service date, Telephone Company will restore service and resume billing after the suspend date option requested. The restored service will be the same and will reflect the same features as the service prior to the suspension.

Use of the Temporary Suspension of Service option allows the customers to not be charged a disconnect service order charge and a new connect service order charge, while maintaining their telephone number. All other monthly recurring charges are waived for the suspended period. If promotional pricing is in effect at the start of the suspension period, the promotional period will not be extended for the period of the seasonal disconnect.

For example, in January, a customer requests an additional line promotion that is priced at fifty percent (50%) of the regularly tariffed rate for the first six (6) months. The customer requests a seasonal disconnect for three (3) months beginning in April. When the service is restored in July, the original promotional time frame has expired and the customer will no longer receive the promotional rate.

Additionally, if rates for any of the services that the customer subscribes to have been increased or decreased during the suspension period, the customer's service will be billed at the rate in place at the time of termination of seasonal disconnect.

The subscriber must provide a Company accepted "bill to" address to receive this service.

The monthly, per line charge for Seasonal Suspension Service can be found in Appendix A of this Tariff.

Issued By: Betty Sanders, Director - Regulatory Affairs 12405 Powerscourt Drive, St. Louis, MO 63131 Charter Fiberlink SC-CCO, LLC

Issue Date: December 18, 2007 Effective Date: December 19, 2007

SC PSC TARIFF No. 3 2nd Revised Page 36 Cancel 1st Revised Page 36

4.10 Operator Services

Description

The Telephone Company furnishes operator assistance to its customers via a third-party provider. This service provides Customers with assistance using operators or the automated Interactive Voice System (IVS) whereby Customers may request assistance in: dialing a local or intrastate number; requesting a local and intrastate person-to-person call; billing a local and intrastate call to a calling card, a third number or as a collect call.

Regulation

Telephone Company will not bill for incomplete calls where answer supervision is available.

Telephone Company will not bill for incomplete calls and will remove any charges for incomplete calls upon subscriber notification or Telephone Company's knowledge.

The caller and billed party, if different from the caller, will be advised that the Telephone Company is the operator service provider at the initial contact.

Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.

Only Local Exchange Tariff rates approved by the Public Service Commission of South Carolina shall appear on any local exchange Telephone Company (LEC) billings.

Telephone Company shall be listed on the LEC billing.

Telephone Company will employ reasonable calling card verification procedures.

Telephone Company will route all 0- or 00- calls to the emergency service provider, at no charge.

Upon request, Telephone Company will transfer calls to another authorized interexchange Telephone Company or to the LEC, if billing can list the caller's actual origination point.

The Operator Assisted charge is in addition to applicable local or toll message usage charges billed to that telephone number.

Collect calls from prison institutions may not be accepted.

(C)

4.11 Line Status Verification and Busy Line Interrupt

Description

The Telephone Company furnishes Line Status Verification and Busy line Interrupt Service to customers upon request to provide line status or busy interrupt of a requested access line.

The provision of Line Status Verification involves a Telephone Company-provided operator determining the condition of an access line that a customer requests be checked. The status of the access line is verified to the requesting customer.

Issued By: Betty Sanders, Director - Regulatory Affairs 12405 Powerscourt Drive, St. Louis, MO 63131 Charter Fiberlink SC-CCO. LLC

Issue Date: December 18, 2007 Effective Date: December 19, 2007

SC PSC Tariff No. 3

2nd Revised Page 44 Replaces 1st Revised Page 44

Maximum

Monthly Recurring

***************************************	Name	Description	Charge (MRC)	
	Call Forward Busy Line	Forwards all incoming calls when telephone line is busy	\$ 3.90	
	Call Return*	Provides the telephone number of the most recent incoming call or provides an automatic callback option. (Available IntraLATA only)	\$ 5.20 \$.65 per use \$ 7.80 maximum	(C)
	Block Call Return	Prevent the ability to call return	N/C	
	Caller ID Blocking	Prevents originating call information from being displayed at the terminating end of call	N/C	
	Call Screening	Auto routes up to 12 selected incoming calls to a polite message stating calls are not being accepted	\$ 6.50	
	Call Trace	Allows the subscriber to initiate a trace of the most recent incoming call	\$ 26.00 per use	
	Block Call Trace	Contact Telephone Company to activate	N/C	
	Custom Ring	Identifies 12 selected incoming calls with a custom ring	\$ 5.20	
	Distinctive Ring	Allows for 2 t phone numbers on 1 telephone line with a different ring for each number	\$ 5.20	
	Hunt Group	Allows multiple telephone lines to all act as a single group. Will find an available line in a set of lines	\$ 1.95 per line	
	Repeat Dialing*	Auto redials a busy telephone number when the first attempt reaches a busy number (Available IntraLATA only)	\$ 5.20 or \$.65 per use \$ 7.80 maximum	(C)
	Block Repeat Dialing	Prevents the use of Repeat dialing	N/C	

*This feature may not be compatible with hunting.

(C)

Issued By: Betty Sanders, Director - Regulatory Affairs 12405 Powerscourt Drive, St. Louis, MO 63131 Charter Fiberlink SC-CCO, LLC

Issue Date: December 18, 2007

 $\begin{array}{c} \textbf{SC PSC Tariff No. 3} \\ 3^{\text{rd}} \ \text{Revised Page 46} \\ \text{Replaces 2}^{\text{nd}} \ \text{Revised Page 46} \end{array}$

5.7.3. Other Services and Charges

Description	Maximum Charge
Additional directory listing in white and yellow pages for telephone numbers on the same account. Limit one listing per telephone number.	\$ 6.50, per line, per month
Operator assisted interruption of a busy telephone line	\$ 26.00, per use
Operator assisted verification of a busy telephone line	\$ 26.00, per use
Provides directory assistance and customized information to requested calls.	\$2.50 per use
Physically Impaired Customers	N/C
Allows directory assistance calls to be automatically completed	\$.50 per use
Provides directory assistance and customized information to requested calls.	\$2.50 per use
er Telephone number not listed in Directory but, available via 411 information	\$ 5.20, per number, per month
Telephone number not listed in directory or available for 411 Information	\$ 6.50, per number, per month
Operator Assisted Calls in dialing a local number, 3 rd number, collect call	\$ 1.45 per use
Allows a telephone account to Remain active while suspending Service for up to 3, 4, 5, or 6 Consecutive months. Only 1 allowe Per calendar year.	\$ 13.00 per line per month d
	Additional directory listing in white and yellow pages for telephone numbers on the same account. Limit one listing per telephone number. Of Operator assisted interruption of a busy telephone line Operator assisted verification of a busy telephone line Operator assisted verification of a busy telephone line Operator assisted verification of a busy telephone line Ory Provides directory assistance and customized information to requested calls. Physically Impaired Customers Allows directory assistance calls to be automatically completed Ory Provides directory assistance and customized information to requested calls. Provides directory assistance and customized information to requested calls. Telephone number not listed in Directory but, available via 411 information Telephone number not listed in directory or available for 411 Information Operator Assisted Calls in dialing a local number, 3rd number, collect call Allows a telephone account to Remain active while suspending Service for up to 3, 4, 5, or 6 Consecutive months. Only 1 allowe

Issue Date: December 18, 2007

^(*) Directory Assistance Service is being replaced by Enhanced Directory Assistance Service as of July 9, 2007.

SC PSC Tariff No. 3 2nd Revised Page 48.1 Replaces 1st Revised Page 48.1

5.7.5. Packages (Cont'd.)

Feature Package(s) (Cont'd.)

Solution Package is an optional feature package, including Anonymous Call Rejection, Caller ID, Call Waiting/Cancel Call Waiting, Call Waiting/Caller ID, Call Forwarding - Selective, Call Forwarding - Variable, Call Return***, Call Screening, Call Transfer*, Repeat Dialing***, Selective Call Acceptance, Speed Dial 30 and Three-Way Calling. This package may be combined with any business line.

	Month-To-Month <u>Maximum</u>	12 Months <u>Maximum</u>	Contract 24 Months <u>Maximum</u>	36 Months <u>Maximum</u>
Basic Line	\$20.99	\$18.99	\$16.99	\$15.99
**Additional Line	\$18.99	\$15.99	\$12.99	\$11.99

Solution Plus Package is an optional feature package, including Anonymous Call Rejection, Caller ID, Call Forwarding- Selective, Call Forwarding – Variable, Call Return***, Call Screening, Call Transfer* Repeat Dialing***, Selective Call Acceptance, Speed Dial 30, Three-Way Calling and Hunting. This package may be combined with any business line.

	Month-To-Month Maximum	12 Months Maximum	Contract <u>24 Months</u> <u>Maximum</u>	36 Months Maximum
Basic Line	\$20.99	\$18.99	\$16.99	\$15.99
**Additional Line	\$18.99	\$15.99	\$12.99	\$11.99

Select Package is an optional feature package, including Hunting and Caller ID. The monthly recurring charge is \$5.00

*Available where technically feasible.

(C)

(C)

(C)

(C)

- 1. the service is discontinued and/or moved at the customer's request;
- 2. non-pay disconnection of telephone service; or
- 3. Customer is notified by the Telephone Company that the "grandfathered" service has been discontinued.

(C)

Issued By: Betty Sanders, Director - Regulatory Affairs 12405 Powerscourt Drive, St. Louis, MO 63131 Charter Fiberlink SC-CCO, LLC

Issue Date: December 18, 2007

^{**}As of 4/16/07 this service will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to this service will be "grandfathered" and allowed to retain this service until:

^{***}This feature may not be compatible with hunting.

SC PSC TARIFF No. 3 3rd Revised Page 52 Replaces 2nd Revised Page 52

Appendix C – Current Price List for Business Services

<u>Section</u>	Service Description	Μ	urrent onthly harge		Current Non-Recurring <u>Charge</u>	
5. BASIC LO	CAL EXCHANGE SERVICE					
5.7.1 Basic Li	ne Rates					
	Month to Month 12 Month 24 Month 36 Month tional Line Month to Month 12 Month 24 Month 36 Month	\$\$\$ \$\$\$	21.99 19.99 18.99 17.99 19.99 17.99 16.99 15.99			
5.7.2 Custom	Calling Features Anonymous Call Rejection Call Forwarding - Busy Line - Busy/No Answer - No Answer - Selective - Variable - Variable Remote Access Call Return* (Available IntraLATA only) Call Screening Call Trace Call Waiting/ Cancel Call Waiting Call Waiting/Caller ID	\$ \$	2.00 3.00 4.00 4.00 4.00 4.00 2.00 4.00 5.00	or	\$.50 per use Maximum \$6.00 \$20.00 per use	(C)
	(Customer must subscribe to Call Waiting and Caller ID) Caller ID Caller ID Blocking Custom Ring Distinctive Ring Repeat Dialing* (Available IntraLATA only)	\$ \$ \$	6.00** NC 4.00 4.00 1.75	or	\$.50 per use Maximum \$6.00	(C)

^{*}This feature may not be compatible with hunting.

(C)

- 1. the service is discontinued and/or moved at the customer's request;
- 2. non-pay disconnection of telephone service; or
- 3. Customer is notified by the Telephone Company that the "grandfathered" rate has been discontinued.

Issued By: Betty Sanders, Director - Regulatory Affairs 12405 Powerscourt Drive, St. Louis, MO 63131 Charter Fiberlink SC-CCO, LLC

Issue Date: December 18, 2007

^{**}As of 4/16/07 additional lines will be unavailable to customers who don't currently subscribe. In addition, existing customers will be "grandfathered" at \$8.00 for Caller ID and \$7.00 for Call Waiting/Cancel Call Waiting until: